ApplyTexas IHE Newsletter

Welcome Back to our Weekly ApplyTexas Newsletter!

Stay informed and engaged with the latest developments for ApplyTexas! Every Friday, you can expect:

- **Deployment Updates:** Key highlights and progress from this week's deployments.
- **Troubleshooting Tips:** Solutions to common issues based on recent help desk trends.

Thank you for your continued dedication and hard work. We look forward to keeping you in the know.

This Week's Deployment Update

This week's deployment fixes resolved the following issues:

Applicant Portal Enhancements:

- Resolved issues preventing some users from progressing through the Emergency Contact section in core questions.
- Improved conditional logic in Texas Residency section for applicants.

Admin Portal Enhancements:

- Updated schools and majors CSV download.
- Updated to clear free text in Family Obligations when selections are changed.
- Resolved EDI issues regarding employment/internship data across all application types.

Counselor Portal Enhancements:

- Updated counselor and district counselor permission to expire 1 calendar year after date of authorization.
- Improved search function for queries.
- Updated data to display high school students in grade 9-12.

Troubleshooting Tips of the Week

Admin Portal users:

As a reminder, there are three main types of role authorizations within the Admin Portal: Gatekeeper, THECB Representative, and ApplyTexas Technical Team member. Previous roles such as Application Viewer and Executive Updater are now consolidated under the Gatekeeper role, with the ability to customize permissions.

Applicant and Counselor Suite users:

For support on accessing your account or to find the right application, please view the following videos:

Logging in:

- [ApplyTexas Login Help for First Time Users](#)
- [ApplyTexas Login Help for Existing Users](#)
- [ApplyTexas Login Help for Returning Users](#)

Finding the right application:

- [ApplyTexas – Find the Right Application – No Results](#)
- [ApplyTexas – Find the Right Application – Not Eligible](#)

If you were previously having issues logging into your admin portal account this week due to revoked access, you should now be able to login. Please submit a helpdesk ticket if you continue to have issues.

Looking for more training materials? Check out short training videos, previous webinars and other resources on the [The Redesigned ApplyTexas - Texas Higher Education Coordinating Board](#) page.